Software Update Instructions for Model WD-65833

This software update procedure consists of three (3) steps:
A. Re-Formatting the USB Mass Storage device.
B. Downloading and Extracting the Software Update file.
C. Installing the Software Update.

Quick Instructions (text only) are shown below, Detailed Instructions are shown on the following pages.

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Quick Instructions

A. Reformat a USB Mass Storage Device (128MB minimum, FAT32)
(If you require assistance with this step, please click **HERE**.)

B. Download, then extract the software update file to the USB Mass Storage Device.
(If you require assistance with this step, please click **HERE**.)

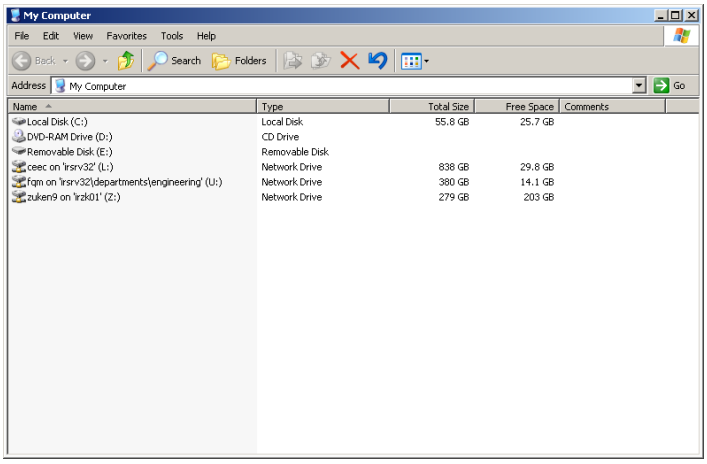
C. Install the Software Update
1. Disconnect the TV power cord from the wall socket.
2. Insert the USB Mass Storage device into the USB slot labeled "**USB**" located on the front panel of the TV.
3. Plug the TV power cord into the wall socket.
4. Press the **POWER** button. The status LED on the front of the TV will start to blink green. You may notice that the TV is displaying a blue screen with the Mitsubishi logo during the update procedure. This is normal. **IMPORTANT NOTE**: If after approximately 5 minutes, the green LED continues to blink and the TV never comes on, unplug the power cord from the wall socket, wait approximately 15 seconds, then return to step 3.
5. When the update has finished installing, the status LED will stop blinking and will remain green, the TV will automatically come on (to whatever channel or input was last being watched), and after a few moments, a text message will appear on the screen stating that the software update is complete. Do **NOT** turn the TV Off. (**Very Important!**)
6. While the TV is still on, remove the USB Mass Storage device from the TV, then disconnect the TV power cord from the wall socket. Wait at least 1 minute before plugging the TV back in to the wall socket. The TV is now ready for normal use.

Detailed Instructions

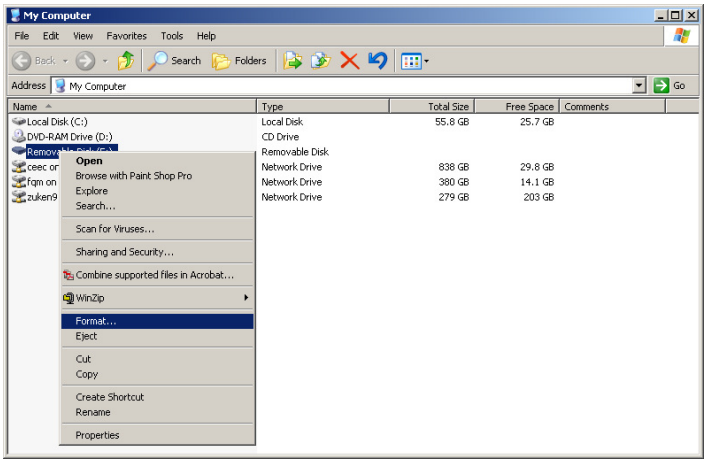
A. Re-Formatting the USB Mass Storage device

To perform this software update, you must have a FAT32 formatted (MS-DOS for Macintosh users) USB Mass Storage device with 128MB or higher capacity. The USB Mass Storage device must be re-formatted prior to use. **WARNING: All files that exist on the USB Mass Storage device will be deleted. Transfer any files that you want to keep to your hard drive before proceeding. Mitsubishi Digital Electronics America is not responsible for any loss of personal files.**

1. Plug the USB Mass Storage device into your computers USB port.
2. Open "**My Computer**". This will open a window showing all current drives on your computer.
3. Right-click on the drive letter associated with the USB Mass Storage device. Select "**Format...**".

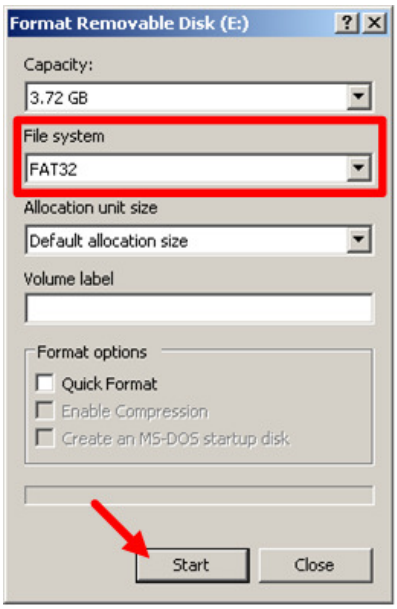

My Computer
File Edit View Favorites Tools Help
Search Folders
Address My Computer
Name Type Total Size Free Space Comments
Local Disk (C:) Local Disk 55.8 GB 25.7 GB
DVD-RAM Drive (D:) CD Drive
Removable Disk (E:) Removable Disk
ceec on 'irsrv32' (L:) Network Drive 838 GB 29.8 GB
fqm on 'irsrv32\departments\engineering' (U:) Network Drive 380 GB 14.1 GB
zuken9 on 'irzk01' (Z:) Network Drive 279 GB 203 GB

Step 2 - My Computer

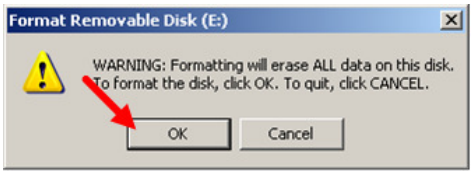


*Step 3 - Right-click on "*Removable Disk*"*

4. A formatting dialog box will appear; under the "**File system**" option, make sure that "**FAT32**" is selected, then click on the "**Start**" button. All other options are user definable and do not matter.
5. You will receive a warning message; click on the "**OK**" button.
6. After a few moments, you will receive a message stating that the formatting is complete. Click on the "**OK**" button.
7. Close the formatting dialog box by clicking on the "**Close**" button. Re-formatting is complete.

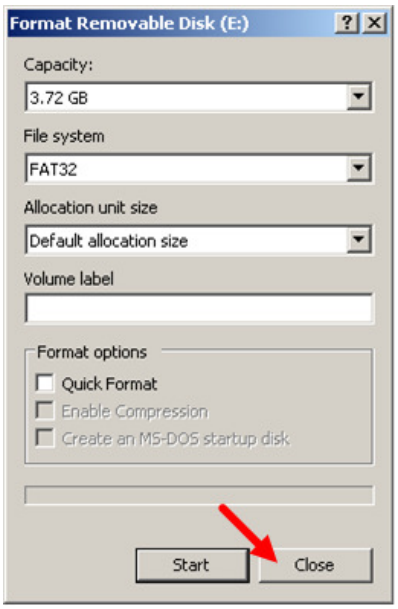


Step 4


Format Removable Disk (E:)
WARNING: Formatting will erase ALL data on this disk.
To format the disk, click OK. To quit, click CANCEL.
OK
Cancel

Step 5

Step 6



Step 7

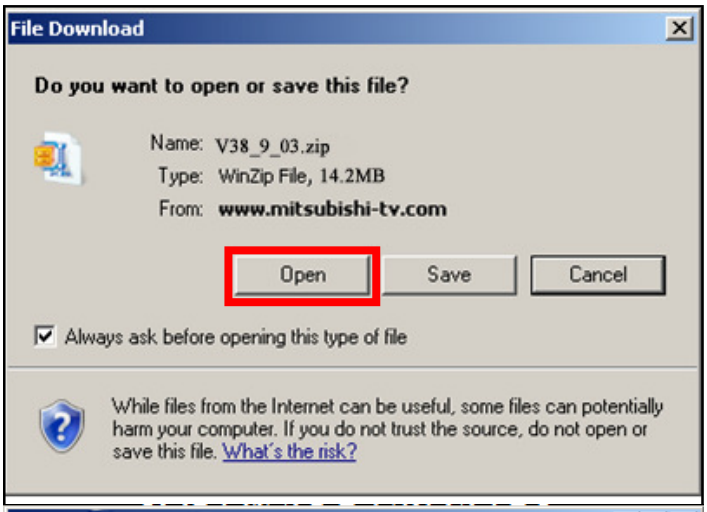
(Re-Formatting complete)

Detailed Instructions

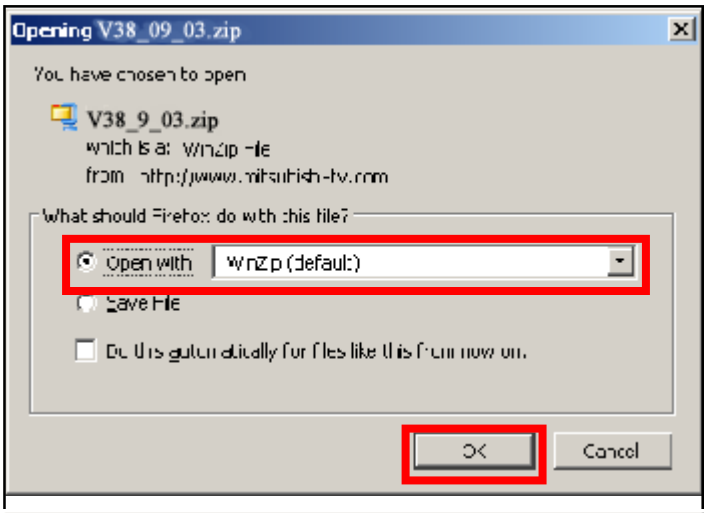
B. Downloading and Extracting the Software Update file

You must have a de-compression (un-zipping) utility application (such as WinZip) installed on your computer.

1. Double-click on the software update file link; Depending on the internet browser in use, you will be prompted to open or save the file. Select "**Open**", then click on "**OK**" if using Firefox. A downloading progress box will appear, again based on your internet browser.

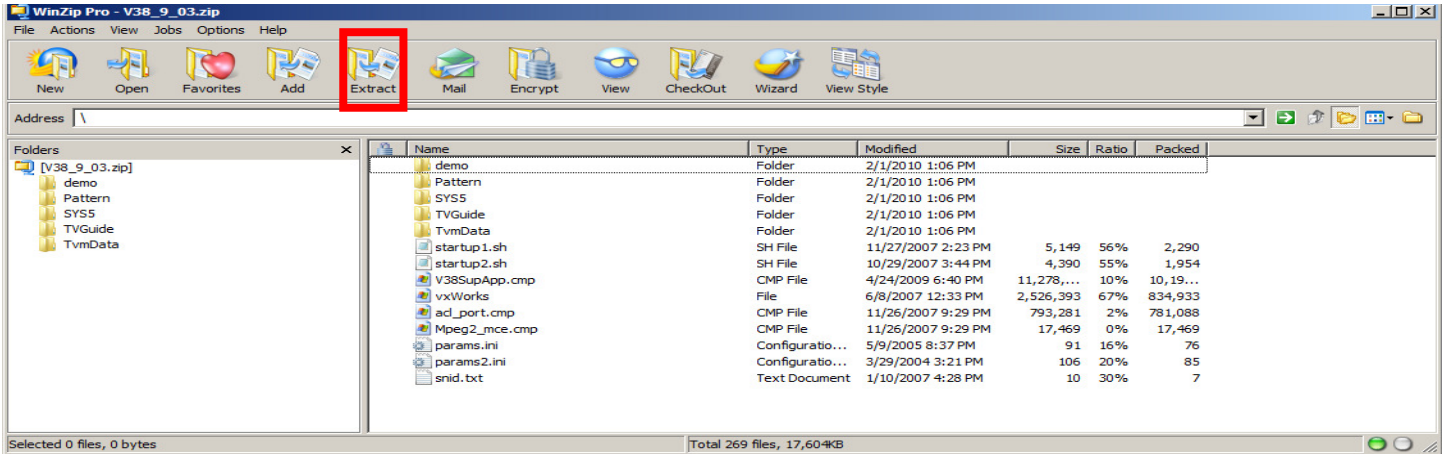

File Download
Do you want to open or save this file?
Name: V38_9_03.zip
Type: WinZip File, 14.2MB
From: www.mitsubishi-tv.com
Open
Save
Cancel
Always ask before opening this type of file
While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. What's the risk?
25% of V38_9_03.zip from www.mitsubishi-tv.com Completed
V38_9_03.zip from www.mitsubishi-tv.com
Estimated time left: 5 hr 25 min (188KB of 14.2MB copied)
Download to: Temporery Folder
Transfer rate: 712 bytes/Sec
Close this dialog box when download completes
Open
Open Folder
Cancel
SmartScreen Filter checked this download and did not report any threats. Report an unsafe download.

Step 1 - Using Windows Internet Explorer



Step 1 - Using Firefox

2. A message box (based on your computer's un-zipping utility application) will appear. Select "**Extract**".

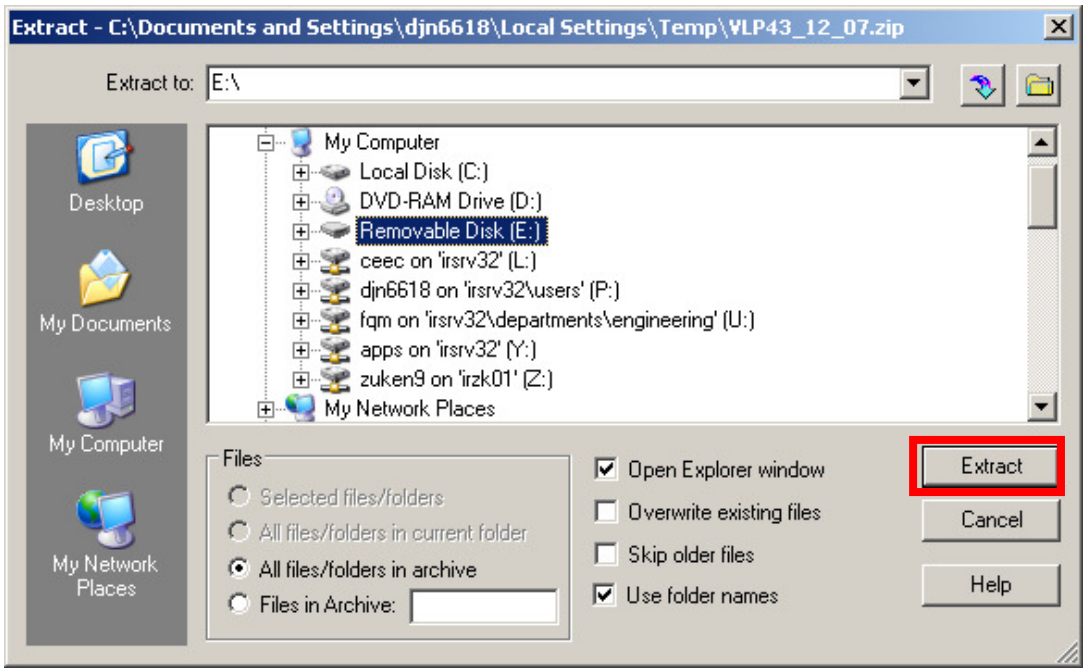


(Downloading and Extracting continued)

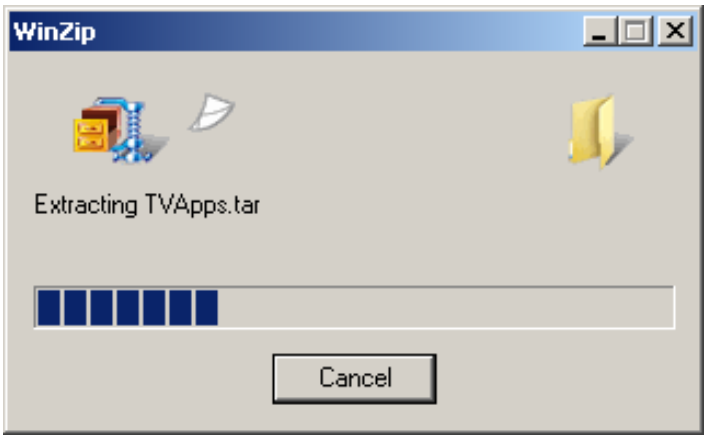
Detailed Instructions

B. Downloading and Extracting the Software Update file *(continued)*

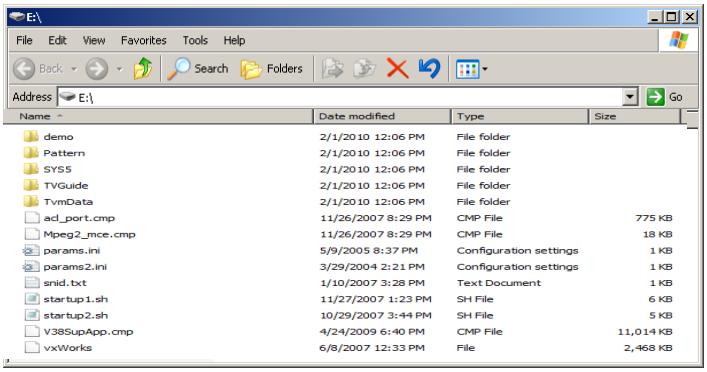
3. High-light the drive letter location for your USB Mass Storage device (it is normally referred to as a "Removable Disk"), then select "**Extract**".



4. An extraction progress box will appear; when it has completed, a window will open showing the contents of the USB Mass Storage device.



Extraction Progress Box


E:\
File Edit View Favorites Tools Help
Search Folders
Address E:\
Name Date modified Type Size
demo 2/1/2010 12:06 PM File folder
Pattern 2/1/2010 12:06 PM File folder
SYS5 2/1/2010 12:06 PM File folder
TVGuide 2/1/2010 12:06 PM File folder
TvmData 2/1/2010 12:06 PM File folder
acl_port.cmp 11/26/2007 8:29 PM CMP File 775 KB
Mpeg2_mce.cmp 11/26/2007 8:29 PM CMP File 18 KB
params.ini 5/9/2005 8:37 PM Configuration settings 1 KB
params2.ini 3/29/2004 2:21 PM Configuration settings 1 KB
snid.txt 1/10/2007 3:28 PM Text Document 1 KB
startup1.sh 11/27/2007 1:23 PM SH File 6 KB
startup2.sh 10/29/2007 3:44 PM SH File 5 KB
V38SupApp.cmp 4/24/2009 6:40 PM CMP File 11,014 KB
vxWorks 6/8/2007 12:33 PM File 2,468 KB

Contents of USB Mass Storage device

5. You may remove the USB Mass Storage device from the USB port at this time. Some operating systems such as Windows 98 or Windows 2000 may require that you stop the USB Mass Storage device prior to removal from the USB port. Downloading and Extracting is complete.

C. Installing the Software Update

1. Disconnect the TV power cord from the wall socket.
2. Insert the USB Mass Storage device into the USB slot labeled "**USB**" located on the front panel of the TV, as shown in ***Figure 1***.

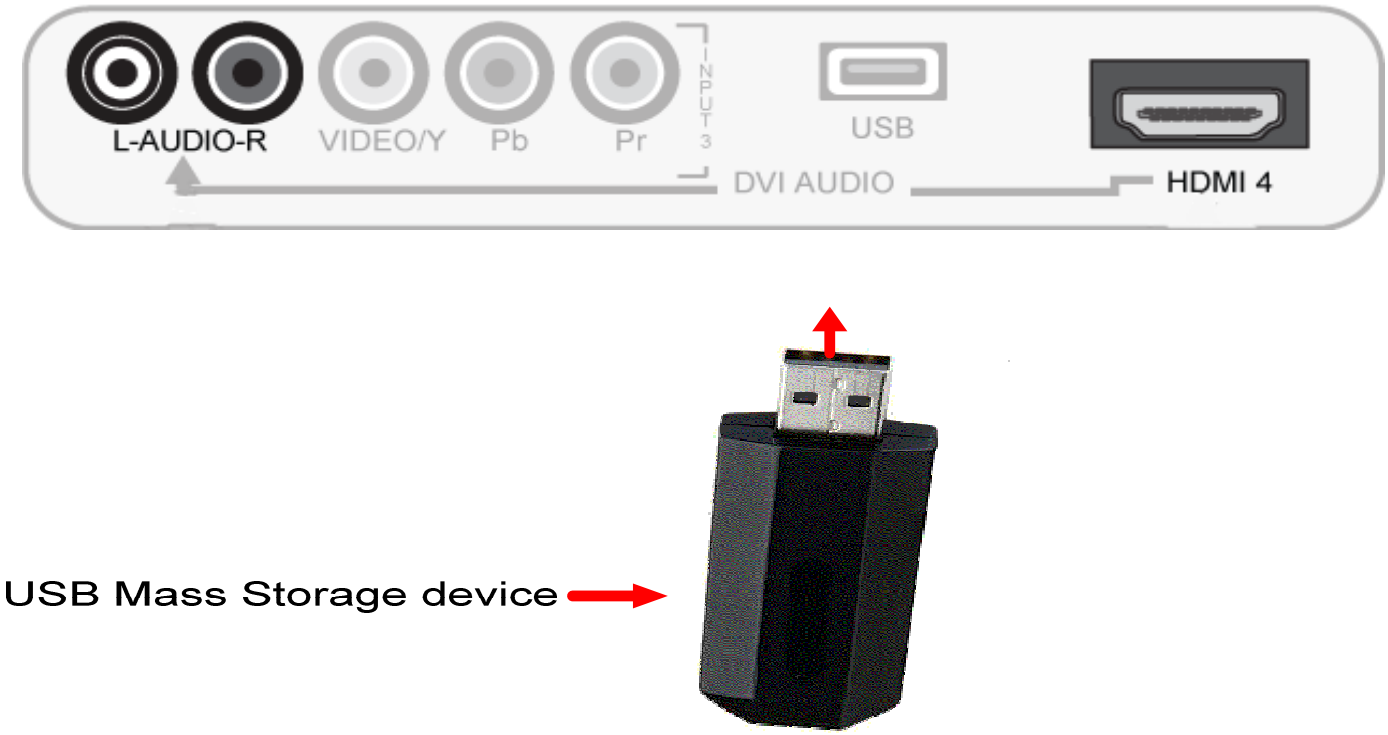


Figure 1

3. Plug the TV power cord into the wall socket.
4. Press the **POWER** button. The status LED on the front of the TV will start to blink green. You may notice that the TV is displaying a blue screen with the Mitsubishi logo during the update procedure. This is normal. **IMPORTANT NOTE:** If after approximately 5 minutes, the green LED continues to blink and the TV never comes on, unplug the power cord from the wall socket, wait approximately 15 seconds, then return to step **C.3.**
5. When the update has finished installing, the status LED will stop blinking and will remain green, the TV will automatically come on (to whatever channel or input was last being watched), and after a few moments, a text message (see ***Figure 2***) will appear on the screen stating that the software update is complete. Do ***NOT*** turn the TV Off. (**Very Important!**)

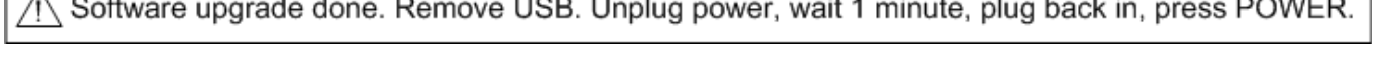


Figure 2

6. While the TV is still on, remove the USB Mass Storage device from the TV, then disconnect the TV power cord from the wall socket. Wait at least 1 minute before plugging the TV back in to the wall socket. The TV is now ready for normal use.